

Adobe Creative Cloud (CC)

The Adobe Creative Cloud Suite is available under a campus license with certain restrictions and specific instructions for activation.

License restrictions:

- The license is linked to your **ULCN account**.
- You may use the license on a maximum of **two devices** simultaneously.

Follow the steps below to request and activate the software.

Step 1 - Requesting the license

1. Go to the Helpdesk Portal: [License Portal](#)
2. Log in with your **ULCN account credentials**.
3. Navigate to **Software & Licenses**.
4. Select **Install or Request Software**.
5. Choose **Request Software**.
6. Fill in the form as shown below.

Caller

Name Kuyvenhoven, Ruud
Contact phone number 071 5275787
Email * kuyvenhoven@physics.leidenuniv.nl
Institute / Department * Leiden Instituut Onderzoek Natuurkunde
Faculty / Expertise center * Faculteit Wiskunde en Natuurwetenschappen

If you have a dual appointment check the fields 'Faculty / Expertise center' and possibly 'Institute / Department' and correct this if necessary.

Authorisation

SAP number: * n.v.t. ⓘ

User

Name and location: * ☒ Equal to applicant
☐ Other
Computer number: * n.v.t. ⓘ

Request

NOTE: Please use this form for one application at a time.

Required software: * Adobe CC suite ⓘ

You can speed up your request by giving as much information as possible in the 'Description software' box. For example:

- for new, relatively unknown or specialist software: the web address of the supplier/developer
- with existing software it is useful if you mention the owner of the software (yourself, the faculty, the ISSC). The Information Manager or ICT contactperson of your faculty often has this information.

If it appears that there are costs associated with the use of the software, we will contact you.

Description software: * Adobe CC suite

Additional information

Comments: Please add my account to the AD group Adobe.
Software is already installed on LION\STRW computer.

* Required fields

Submit

Step 2 - Installation

1. Once you receive confirmation, download the software 'Adobe Creative Cloud'.
2. Installation can be performed by STRW/LION ICT support.
3. You can activate the software yourself after installation.

Step 3 - Activating Adobe Creative Cloud

After processing (usually within one working day), you will receive an email confirming that you are authorized to use Adobe Creative Cloud.

1. Click on the link in the email or go to [Adobe Creative Cloud](#).
2. Log in with your **ULCN account** in the format:

`ulcn-account@vuw.leidenuniv.nl`

1. After logging in, you can open the Creative Cloud dashboard.
2. From there, you can download and install individual Adobe applications (e.g., Photoshop, Illustrator, Acrobat).

You are now ready to use Adobe Creative Cloud under the University license.

From:

<https://helpdesk.strw.leidenuniv.nl/wiki/> - **Computer Documentation Wiki**

Permanent link:

https://helpdesk.strw.leidenuniv.nl/wiki/doku.php?id=manuals:adobe_cc

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