

# Baseline Security

## System management

### 11. System management guidelines

We have developed guidelines for

- Initialize
- Decommissioning
- Backups
- System repairs
- fault management
- Log management
- contacts
- Emergency procedures
- security measures

### 12. OTAP

For system upgrades, new services and software development virtual machines or separate hardware is used to develop, test and accept new functionality before it is put into the production environment.

### 13. Services according to SLA

Although there is not a real SLA for the services provided by the IT department

### 14. Asset reliability

### 15. External vulnerabilities

### 16. Backup

### 17. Off-site backup

### 18. Information exchange

### 19. Change management

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