

STRW Zoom and UL

Since January 22, 2021 the University has a Zoom Business license, originally for Educational purpose only, but after considerable negotiation we can now use it for all our Zoom communications! So currently there are two separate systems: one for STRW and for the university as a whole. Temporarily they need to run side by side, until all STRW users have transferred their Zoom account from the STRW to UL environment.

Unfortunately, Zoom cannot handle the same ZoomID (strw email address) for multiple licenses. And because the UL Zoom license will be leading, it must hold your STRW email as your ZoomID. Once you connect to the STRW Zoom environment you will get the option to join the University Zoom license. Once you do that, your STRW ZoomID will be automatically transferred to the UL Zoom license and you can further make use of the University facilities, similar to what you were used to use from the STRW Zoom license. During the transfer all your profile settings will be lost and you will have to reconfigure your profile again.

Optionally you may temporarily want to use the STRW Zoom facility a little longer. When accessing the STRW Zoom license you can choose the 'Skip for now' option. This will bring you back into your familiar STRW Zoom environment.

But since your email address is currently connected to the STRW license (and will at some point need to be transferred to the UL Zoom license) you may want to change your STRW ZoomID. In fact it is very easy to do that! Since we also own the mail domain @astronomy.nl it is just a matter of changing your email address from @strw.leidenuniv.nl into @astronomy.nl. Emails sent to you with @astronomy.nl will end up in your standard Sterrewacht email box.

So you must do the following to make use of both systems and still be able to continue using the STRW Zoom license:

- Change your ZoomID in the sterrewachtleiden.zoom.us licensed environment. (section Change your ZoomID)
- Now make sure you clear your browser cache and cookies (this differs among the different browsers)
- Go to universiteitleiden.zoom.us and create your account there, by just logging in (section University Zoom site)

Change your ZoomID

If you try to change your login ID from the desktop client, you'll be redirected to Zoom's official portal. So, we're demonstrating the method of changing your password from the official portal itself.

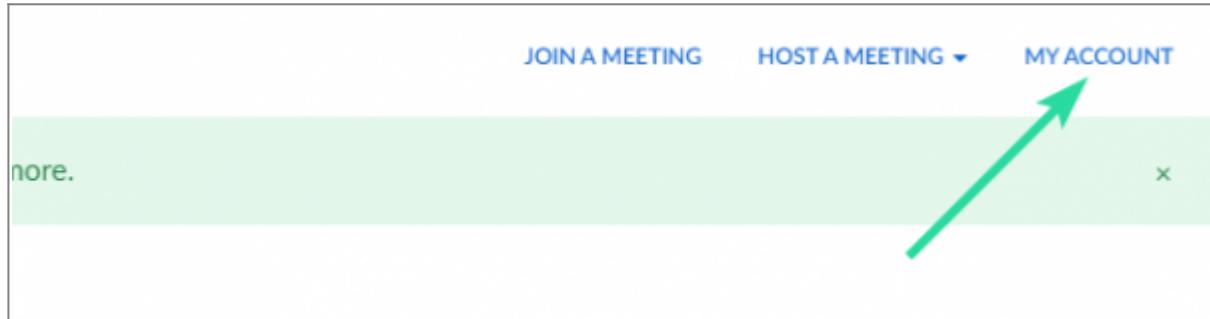
On Desktop client

To access the page from your Zoom desktop client, go to Settings, click on 'Profile,' and hit 'Edit My Profile.' Now, follow step 4 below.

On Web portal

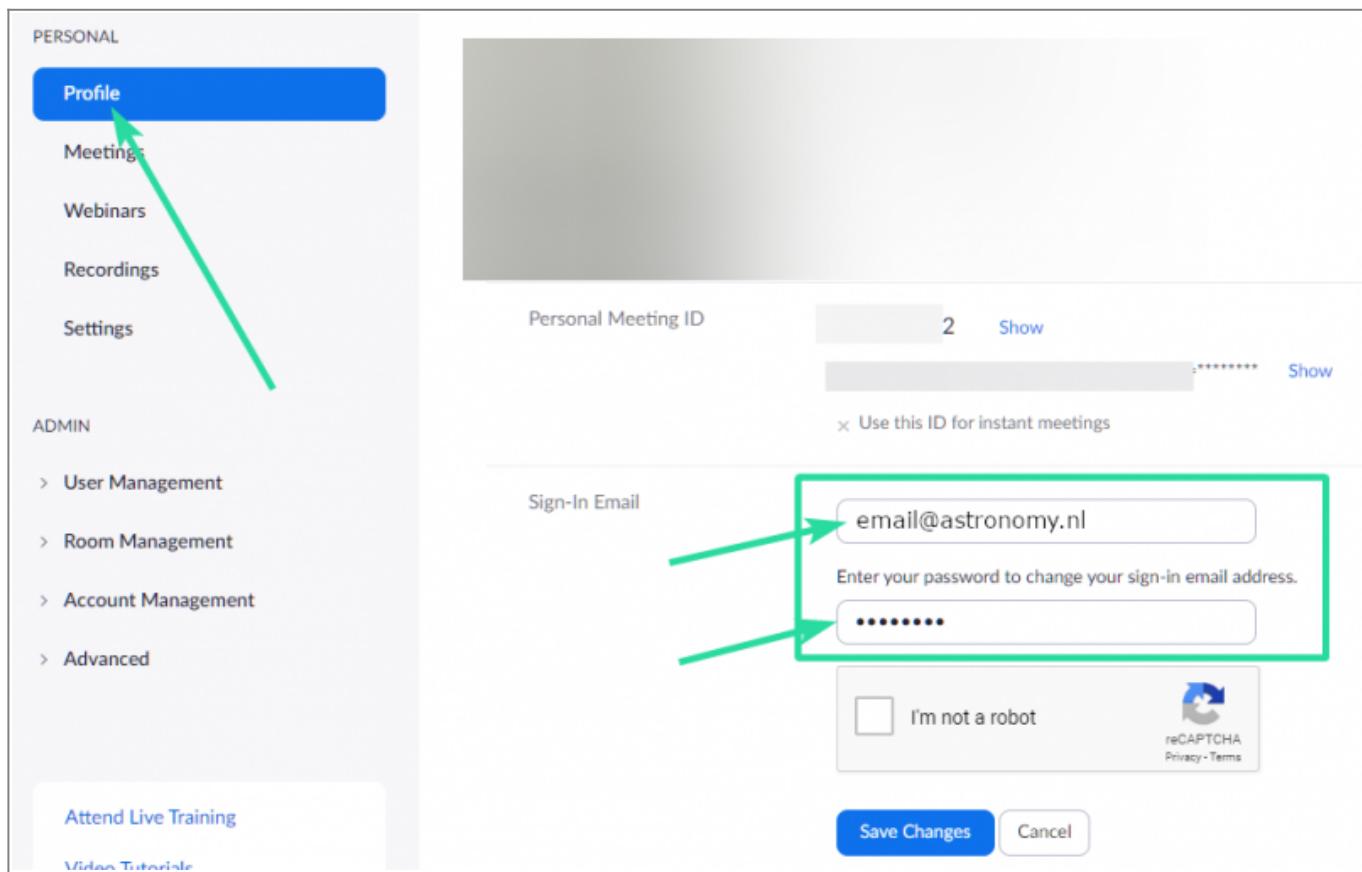
Step 1: Go to Zoom's official website and log in.

Step 2: Click on 'MY ACCOUNT'.



Step 3: Go to 'Profile' and click on the 'Edit' hyperlink in the 'Sign-In Email' section.

Step 4: Enter the new email ID and click on 'Save Changes.'



The email ID you entered will now be your new STRW Zoom login ID. So use this email address to authenticate to sterrewachtleiden.zoom.us. You will get several emails from zoom along the way to confirm this change.

University Zoom site

The sign-in web page for the University Zoom system is at: universiteitleiden.zoom.us



Universiteit
Leiden

[Download Zoom Client](#) | [Online Manuals](#) | [Helpdesk](#)

Join

Connect to a meeting

Neem deel aan een bijeenkomst

Host

Start a meeting

Start een bijeenkomst

Plan ahead

Schedule a meeting

Plan een bijeenkomst in

Sign in

Configure your account

Pas je account aan

Select the Sign In box and you are redirected to the SAML Single Sing-On window you know from other Campus tools. Authenticate with your ULCN credentials.

The image shows a 'Sign in' page for Universiteit Leiden. At the top left is the university's logo and name. To the right, the word 'Sign in' is displayed. Below this, a message box contains text about troubleshooting logging in. The main form area has 'Username' and 'Password' fields, both containing placeholder text. A 'Remember my username' checkbox is present. At the bottom, there are links for 'Activate account?' and 'Login issue?' on the left, and a language selection 'Nederlands' on the right.

Universiteit
Leiden

Sign in

Are you experiencing problems logging in?
Please close your browser completely, or
clean up all your cookies in the browser
and try again.

Username (Forgotten?)

deuler

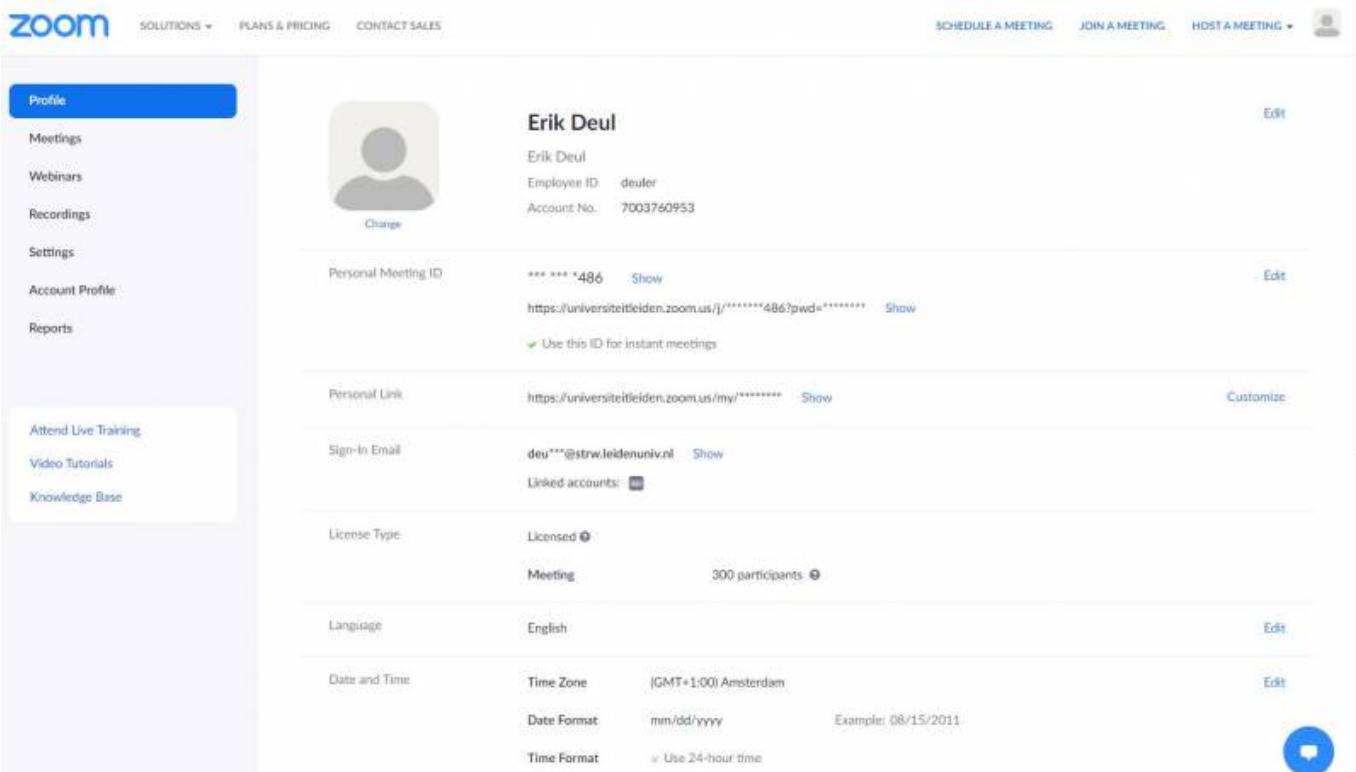
Password (Forgotten?)

Remember my username

Activate account? **Login**

[Login issue?](#) [Nederlands](#)

Once logged in you end up in the usual Zoom Profile page where you can see that your @strw.leidenuniv.nl account is used as the ZoomID.



Profile

Meetings

Webinars

Recordings

Settings

Account Profile

Reports

Attend Live Training

Video Tutorials

Knowledge Base

Erik Deul

Erik Deul
Employee ID: deuler
Account No.: 7003760953

Personal Meeting ID: *** *486 Show
https://universiteitleiden.zoom.us/j/*****486?pwd=***** Show

Use this ID for instant meetings

Personal Link: https://universiteitleiden.zoom.us/my/***** Show

Sign-In Email: deu***@strw.leidenuniv.nl Show
Linked accounts:

License Type: Licensed

Meeting: 300 participants

Language: English

Date and Time

Time Zone: (GMT+1:00) Amsterdam

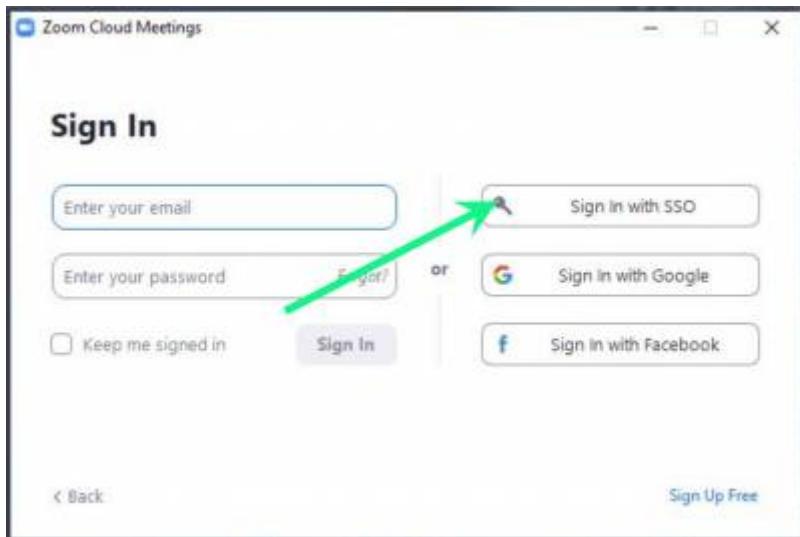
Date Format: mm/dd/yyyy Example: 08/15/2011

Time Format: Use 24-hour time

Sign in with SSO

From this point on all is as you were used to when using your STRW Zoom account.

If you use the Zoom App, you need to use the Sign in with SSO button instead of typing in your email address.



From:

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