

STRW Zoom and UL

Since Januari 22, 2021 the University has a Zoom Business license, currently for Educational purpose only. However, soon the University Zoom License may be used for all communications. Therefore, these two systems STRW and UL need to run side by side for a while.

Unfortunately, Zoom cannot handle the same ZoomID (strw email address) for multiple licenses. And because in the near future the UL Zoom license will be leading, it must hold your STRW email as ZoomID. But since the same email address is currently connected to the STRW license you need to change that. In fact it is very easy to do that! Since we also own the mail domain @astronomy.nl it is just a matter of changing your email address from @strw.leidenuniv.nl into @astronomy.nl. Emails sent to you with @astronomy.nl will end up in your standard Sterrewacht email box.

So you must do the following to make use of both systems and still be able to continue using the STRW Zoom license:

- Change your ZoomID in the sterrewacht.leiden.zoom.us licensed environment. (section Change your ZoomID)
- Now make sure you clear your browser cache and cookies (this differs among the different browsers)
- Go to universiteit.leiden.zoom.us and create your account there, by just logging in (section University Zoom site)

Change your ZoomID

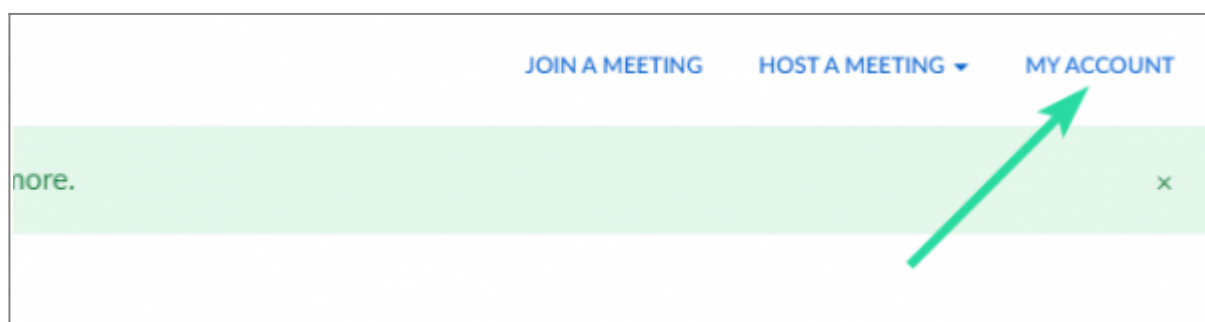
If you try to change your login ID from the desktop client, you'll be redirected to Zoom's official portal. So, we're demonstrating the method of changing your password from the official portal itself. On Desktop client

To access the page from your Zoom desktop client, go to Settings, click on 'Profile,' and hit 'Edit My Profile.' Now, follow step 4 below.

On Web portal

Step 1: Go to Zoom's official website and log in.

Step 2: Click on 'MY ACCOUNT'.



Step 3: Go to 'Profile' and click on the 'Edit' hyperlink in the 'Sign-In Email' section.

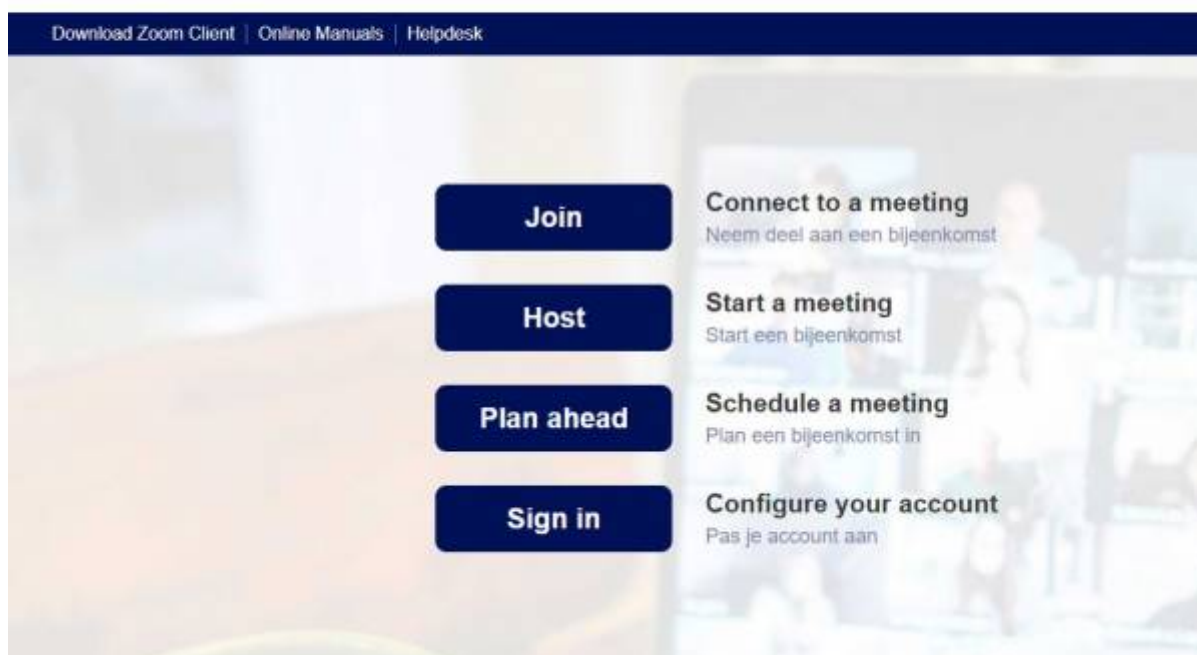
Step 4: Enter the new email ID and click on 'Save Changes.'

The screenshot shows the Zoom 'Profile' settings page. On the left sidebar, under the 'PERSONAL' section, the 'Profile' button is highlighted with a green arrow. The main content area shows the 'Sign-In Email' section, which is enclosed in a green rectangular box. Inside this box, the email address 'email@astronomy.nl' is entered in the text field, and the password field contains several dots. Two green arrows point to the email and password fields respectively. Below the password field is a reCAPTCHA 'I'm not a robot' checkbox. At the bottom of the form are 'Save Changes' and 'Cancel' buttons. Above the 'Sign-In Email' section, the 'Personal Meeting ID' is visible as '2' with a 'Show' link.

The email ID you entered will now be your new STRW Zoom login ID. So use this email address to authenticate to sterrewacht.leiden.zoom.us. You will get several emails from zoom along the way to confirm this change.

University Zoom site

The sign-in web page for the University Zoom system is at: universiteit.leiden.zoom.us



Select the Sign In box and you are redirected to the SAML Single Sign-On window you know from other Campus tools. Authenticate with your ULCN credentials.

A screenshot of the Universiteit Leiden 'Sign in' page. The page has a white background with a dark blue header containing the university logo and name. Below the header, there is a light blue box with a message: 'Are you experiencing problems logging in? Please close your browser completely, or clean up all your cookies in the browser and try again.' Below this, there is a dark blue login form with white text. The form has fields for 'Username (Forgotten?)' and 'Password (Forgotten?)'. The username field contains the text 'deuler'. Below the password field, there is a checkbox labeled 'Remember my username'. At the bottom of the form, there is a link 'Activate account?' and a 'Login' button with a right arrow icon. At the very bottom, there is a link 'Login issue?' and a language selector showing 'Nederlands' with a Dutch flag icon.

Once logged in you end up in the usual Zoom Profile page where you can see that your @strw.leidenuniv.nl account is used as the ZoomID.

The screenshot displays the Zoom profile page for Erik Deul. The left sidebar contains navigation links: Profile, Meetings, Webinars, Recordings, Settings, Account Profile, Reports, Attend Live Training, Video Tutorials, and Knowledge Base. The main content area shows the following details:

- Profile:** Erik Deul, Employee ID: deulr, Account No.: 7003760953. There is a 'Change' button next to the profile picture.
- Personal Meeting ID:** *** ** *486. A 'Show' button is next to the ID. Below it, a URL is shown: https://universiteitleiden.zoom.us/j/*****486?pwd=*****. A 'Show' button is next to the URL. A green checkmark indicates 'Use this ID for instant meetings'.
- Personal Link:** https://universiteitleiden.zoom.us/my/*****. A 'Show' button is next to the link. A 'Customize' button is on the right.
- Sign-In Email:** deu***@strw.leidenuniv.nl. A 'Show' button is next to the email. Below it, 'Linked accounts:' is shown with a small icon.
- License Type:** Licensed. Meeting: 300 participants.
- Language:** English. An 'Edit' button is on the right.
- Date and Time:** Time Zone: (GMT+1:00) Amsterdam. Date Format: mm/dd/yyyy. Example: 08/15/2011. Time Format: Use 24-hour time. An 'Edit' button is on the right.

From this point on all is as you were used to when using your STRW Zoom account.

From:
<https://helpdesk.physics.leidenuniv.nl/wiki/> - **Computer Documentation Wiki**

Permanent link:
<https://helpdesk.physics.leidenuniv.nl/wiki/doku.php?id=services:zoom&rev=1611325905>

Last update: **2021/01/22 14:31**

